



# Exercise Guide

**Course Name: FIN220 Grant Management (Grantor)**

## Exercise Guide

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## Unit 1 – MAGIC Overview

There are no exercises for Unit 1.

## Unit 2 – CRM Web User Interface – Access and Navigation

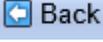
### Exercise 2.1 – CRM Basic Navigation and Tour

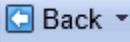
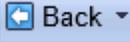
**Scenario Objectives:** You need to access CRM to perform Grant Management tasks.

#### Required Data

Task	Additional Information
Initial Screen	SAP NetWeaver Portal
Enter Web Address	<a href="https://tng.magic.ms.gov">https://tng.magic.ms.gov</a>
Initial Screen	SAP NetWeaver Portal
Login using provided credentials 1. Enter User 2. Enter Password	[Training User Username] [Training User Password]
3. Click 	
4. What name is displayed in the upper right corner, adjacent right to <b>Welcome</b> ?	
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
5. Click  e-Grants	
6. Click <a href="#">e-Grants Application</a>	
7. Click the business role link associated with Program Manager	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>

What is the text at the top left header, directly adjacent to  ? Program Manager	
What is the Work Center Header text?	
8. Click  on the navigation bar	
What is the Work Center Header text?	
9. Name the displayed assignment blocks	
10. Click  on the navigation bar to execute the menu path:	Programs → Programs
What is the Work Center Header text?	
11. Click  on the navigation bar	
What is the Work Center Header text?	
Mentally note the displayed assignment blocks	
What is listed in the Search assignment block?	
12. Click the  on the navigation bar	
What are the displayed options of the menu path?	Change Requests, etc Agreements Change Request Forms. ECC Funds Reservation <i>Note: These options open the search function for each object.</i>
13. Click the  on the navigation bar to execute the menu path:	Agreements → Change Request Forms
14. What is the Work Center Header text?	
Perform the following in the Work Center Header Section:	
15. Place the mouse cursor over  What is the displayed control tip text?	

<p>16. Place the mouse cursor over  (next to  ) What is the displayed control tip text?</p> <p>17. Click </p> <p>18. Select Home</p> <p>19. Place the mouse cursor over  What is the displayed control tip text?</p> <p>20. Place the mouse cursor over  What is the displayed control tip text?</p> <p>21. Click  Select Search: Change Request Form</p> <p>22. Click <b>Home</b> on the navigation bar</p>	<p>Home</p> <p>Search: Change Request Form</p>
<p>23. Click <a href="#">Programs</a> in the Search assignment block</p>	
<p>What is the Work Center Header text?</p>	
<p>24. Click </p>	Wide open search
<p>How many items are displayed in the Result List?</p>	
<p>25. Enter Program Description criteria</p>	*train*
<p>26. Click </p>	Wild card search
<p>How many items are displayed in the Result List?</p>	
<p>27. Select Program Description Operator</p>	Contains
<p>28. Enter Program Description criteria</p>	Train
<p>29. Click </p>	
<p>30. How many items are displayed in the Result List?</p>	
<p>Perform the following in the Result List Section:</p> <p>31. Click the <a href="#">700000000100</a> link in the Program ID column</p>	

What is the End Date for Program 700000000100?	
32. Click 	
33. Click 	
34. What is the top item listed in the Recent Items Section? 	
35. Click the <a href="#">700000000100</a> link in Recent Items	
36. Click  on the navigation bar	

## Unit 3 – Grantor Programs

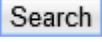
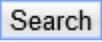
### Exercise 3.1 – Create Grantor Program (Program Manager)

**Scenario Objectives:** You need to create a Grantor Program for the Fresh Fruits and Vegetables program.

#### Required Data

Task	Additional Information
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with Program Manager	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>
3. Click <a href="#">Programs</a> in the Create assignment block	
4. If prompted, select Service Organization	50000003 Education
5. Enter Program ID	[see data sheet]

6. Enter Description	Fresh Fruits and Vegetables Program + [logon user name]
What is the Current Status?	
Who is the Employee Resp.?	
7. Select Program Type	MS Education
8. Enter Start Date	[Current Date – 1 day]
9. Enter End Date	[Current Date + 1 year]
10. Select Program Profile	SoMS Standard Profile
What is the submission setting for Appl. Submiss. Period?	
What is the submission setting for Claim Submission?	
What is the submission setting for Change Request?	
<p>Perform the following in the Process Assignments Section:</p> <p>11. Select Agreement Transaction Type</p> <p>12. Select Application Transaction Type</p> <p>13. Select Change Request Transaction Type</p> <p>14. Select Claim Transaction Type</p> <p>15. Double Click in Web Form next to Application or click the <input type="checkbox"/> and Select Application Web Form</p> <p>16. Double Click in Web Form next to Change Request or click the <input type="checkbox"/> and Select Change Request Web Form</p> <p>17. Double Click in Web Form next to Claim or click the <input type="checkbox"/> and Select Claim Web Form</p>	<p>SOMS Agreement</p> <p>SOMS Application</p> <p>SOMS Change Request</p> <p>SOMS Claims</p> <p>Z_APPFORM</p> <p>Z_GCRFORM</p> <p>Z_CLMFORM</p>
<p>Perform the following in Expense Types Section:</p> <p>18. Click <b>Insert</b></p> <p>19. Select the <input type="checkbox"/> next to Expense Catalog</p> <p>20. Select the <input type="checkbox"/> next to Expense Group</p> <p>21. Select the <input type="checkbox"/> next to Expense Type</p>	<p>SOMS Expense Types</p> <p>SOMS Modified Group codes</p> <p>Salaries</p>
<p>Perform the following in the Partners Section:</p> <p>22. Click <b>▶ Partners</b> to expand the section</p> <p>What Partner Function has already been entered?</p>	

<p>Perform the following in the new line item row:</p> <p>23. Select Partner Function</p> <p>24. Click  in the Name field</p> <p>25. Enter the Last Name field</p> <p>26. Click </p> <p>27. Select Name</p> <p>Perform the following in the new line item row:</p> <p>28. Select Partner Function</p> <p>29. Click  in the Name field</p> <p>30. Enter the Last Name field</p> <p>31. Click </p> <p>32. Select Name</p>	<p>Grantor Analyst</p> <p>Patel</p> <p>Jhanvi Patel</p> <p>Grantor Accountant</p> <p>Harkins</p> <p>Keith Harkins</p>
33. Click 	
What is the Current Status?	
<p>Perform the following in the Program Details Section:</p> <p>34. Click </p> <p>35. Select New Status</p>	Released
36. Click 	
37. Click 	
38. What is the system notification?	
39. Click 	
40. Scroll down to the Process Control Section	
What is the Status ERP?	
41. Click 	
What is the first item in the Recent Items section?	

## Unit 4 – Grantor Forms

There are no exercises for Unit 4.

## Unit 5 – Grantor Applications

### Exercise 5.1 – Create/Submit Application Form (External User)

**Scenario Objectives:** You need to create and submit an application form for a Grantor program.

#### Required Data

Task	Additional Information
Select Business Role	External User
Initial Screen	SOMS External User Work Center
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with External User	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>
3. Click <a href="#">Application Forms</a> in the Search assignment block	
4. Enter Program ID search criteria	[Program ID from Exercise 3.1]
5. Click <a href="#">Search</a>	
Perform the following in the Result List Section: 6. Click Application Form Link	[Program Description from Exercise 3.1]
What Form is displayed?	
7. Select Applicant Type	Individual
8. Select Submission Type	New

<p>Confirm the following are pre-populated with the correct values:</p> <ul style="list-style-type: none"> <li>• Date</li> <li>• Program ID</li> <li>• Agency Name</li> <li>• Program Description</li> </ul>	
<p>Confirm the following are pre-populated with the correct values in the Applicant Information Section:</p> <ul style="list-style-type: none"> <li>• Street Number/Street Name</li> <li>• P.O. Box No.</li> <li>• City</li> <li>• State/Zip or Postal Code</li> <li>• Country/Parish</li> <li>• Phone Number/Fax Number</li> </ul>	<p><i>Note: These values will pre-populate after go-live. They cannot be changed. No entry is required to complete the exercise. Proceed to the next step.</i></p> <p>12345 City Center Drive</p> <p>Jackson/39194</p> <p>US</p> <p>123-456-7890</p>
9. Click <input type="button" value="Next Page"/>	
<p>Note the following in the Contact Information Section:</p> <ul style="list-style-type: none"> <li>• First Name/Middle Initial/Last Name</li> <li>• Title or Function</li> <li>• Email Address</li> <li>• Phone Number/Fax Number</li> </ul>	<p><i>Note: These values will pre-populate based on the user name used to logon to the Web Portal.</i></p>
10. Enter Project Name or Project Title	Child Nutrition
11. Enter Proposed Project Start Date	[Current Date]
12. Enter Proposed Project End Date	[Current Date + 1 month]
13. Enter Congressional District of Project	10
14. Enter Description of Project	Provide fresh produce for children
15. Enter TOTAL REQUESTED AMOUNT	50.00
16. Click <input type="button" value="Next Page"/>	
17. Click <input checked="" type="checkbox"/> I Agree	
<p>Perform the following in the Authorized Representative Section:</p>	<p>Enter the below using information of your Authorized Representative. If not known, you may use your own for purposes of this exercise.</p>

18. Enter First Name/Middle Initial/Last Name	[Name]
19. Enter Title or Function	[Title or Function]
20. Enter Email Address	[Email Address]
21. Phone Number/Fax Number	[Phone Number/Fax Number]
22. Click <input type="button" value="Check"/>	<i>Note: The Check feature performs a check on mandatory fields and tells you if there are any errors.</i>
23. Use the right vertical scroll bar to scroll to the top of the form	
Under "Online Grantor Application Form," are any error messages returned?	
24. Click <input checked="" type="checkbox"/> Please check the box if you want to finally submit	
25. Click <input type="button" value="Submit"/>	
26. What message is displayed?	
27. What is your application number?	

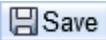
## Unit 6 – Grantor Agreements

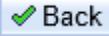
### Exercise 6.1 – Process Application and Create Agreement (Analyst)

**Scenario Objectives:** You need to process an application and create an agreement.

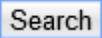
#### Required Data

Task	Additional Information
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with Analyst	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>

3. Click <a href="#">Applications</a> in the Search assignment block	
4. Enter Application ID search criteria	[Application number from Exercise 5.1]
5. Click 	
Perform the following in the Result List Section:	
6. Click the Application ID link	[Application number from Exercise 5.1]
What text is displayed in the Work Center Header?	
What section/assignment block is displayed at the top of the Work Center?	
Perform the following in the Application Details Section:	
7. Click 	
8. Select Status <i>Note: This step will not be required after Go-Live. It is only required for this training course.</i>	Open
9. Select Status	In Review
10. Click 	
11. Use the vertical scroll bar to Scroll down to the Item List Section <i>Note: This begins the day-to-day assessment process that you would do on an application.</i>	
Perform the following in the Item List Section: How many line items are listed? What is the Item No of the first line item?	
12. Click the <a href="#">10</a> link	
What text is displayed in the Work Center Header?	
What section/assignment block is displayed at the top of the Work Center?	
Perform the following in the Application Item Details Section: What is the Item No? What is the Item Category?	
13. Click 	
14. Select Expense Catalog	SOMS Expense Types
15. Select Expense Group	SOMS Modified Group codes
16. Select Expense Type <i>Note: Since you did not enter additional Expense Types in the program line item, only one expense type is available to select from the drop-down menu. If you wanted more options, you would have to add additional line items with more expense types.</i>	Salaries
What is the Start Date?	

<p>What is the End Date?</p> <p>What is the Status?</p> <p>What is the Requested Amount?</p> <p>17. Enter Eligible Amount</p> <p>18. Enter Authorized Amount</p> <p>19. Select Status</p>	<p>50.00</p> <p>50.00</p> <p>Released</p>
<p>20. Click </p> <p><i>Note: This button functions as a Save and Exit.</i></p>	
<p>What text is displayed in the Work Center Header?</p>	
<p>Perform the following in the Application Details Section:</p> <p>What is the Status?</p> <p>21. Click </p> <p>22. Select Status</p>	<p>Application Approved</p>
<p>23. Click </p>	
<p>What is the system notification?</p>	
<p>24. Click </p>	
<p>What text is displayed in the Work Center Header?</p>	
<p>25. Click </p>	
<p>Perform the following in the Agreement Overview Section to change the status:</p> <p>26. Select Status</p>	<p>Agreement In Review</p>
<p>27. Click  Save</p>	
<p>Perform the following in the Agreement Item List Section:</p> <p>28. Click the <a href="#">10</a> link</p>	
<p>Review information in the Agreement Item Details section</p> <ul style="list-style-type: none"> <li>• Expense Catalog</li> <li>• Expense Group</li> <li>• Expense Type</li> <li>• Authorized Amount</li> <li>• Open Balance</li> </ul> <p>29. Click </p>	
<p>Perform the following in the Agreement Overview Section:</p> <p>30. Click </p>	

31. Select Status	Agreement Approved
32. Click  <i>Note: After you save, this is when the fund reservation is created for the agreement.</i>	
What is the Agreement ID number?	
<b>Unit 7 – Grantor Claims</b>	

<b>Exercise 7.1 – Create/Submit Grantor Claim Form (External User)</b>	
<b>Scenario Objectives:</b> You need to create and submit a Grantor claim form.	
<b>Required Data</b>	
<b>Task</b>	<b>Additional Information</b>
<b>Initial Screen</b>	<b>Employee Overview – State of Mississippi – MAGIC Portal</b>
1. Click 	
2. Click the business role link associated with External User	Note: After go-live, you will be automatically logged in with your designated business role
3. Click <a href="#">Claim Forms</a> in the Search assignment block	
4. Enter Agreement ID search criteria	[Agreement ID from Exercise 6.1]
5. Click 	
Perform the following in the Result List Section: 6. Click Claim Form link	[Claim Form description of Agreement ID created in previous exercise]
Confirm the following are pre-populated with the correct values in the Basic Information Section: <ul style="list-style-type: none"> <li>• Agreement ID</li> <li>• Program ID</li> <li>• Agency Name</li> <li>• Agreement Description</li> <li>• Program Description</li> </ul>	
Perform the following in the General Claim Information Section:	

7. Valid From	[Note date is current date]
8. Valid To	[Note date is copied from Grantor Program]
9. Select Payment Type	Reimbursement
Perform the following in Reimbursement Request Section:	
10. Reimbursement Request Amount	10.00 USD
11. Click <input type="button" value="Check"/>	
12. Use the right vertical scroll bar to scroll to the top of the form	
Are any error messages returned?	
Click <input checked="" type="checkbox"/> Please check the box if you want to finally submit:	
13. Click <input type="button" value="Submit"/>	
14. What message is displayed?	
15. What is the Claim Number?	

## Exercise 7.2 – Process Grantor Claim Form (Accountant)

**Scenario Objectives:** You need to process a Grantor claim form.

### Required Data

Task	Additional Information
<b>Initial Screen</b>	<b>Employee Overview – State of Mississippi – MAGIC Portal</b>
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with Accountant	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>
3. Click <a href="#">Claims</a> in the Search assignment block	
4. Enter Claim ID search criteria	[Claim Number from previous exercise]
5. Click <input type="button" value="Search"/>	

Perform the following in the Result List Section: 6. Click Claim ID link	[Claim Number from previous exercise]
7. Click  Edit in Claim Overview	
8. Select the Status	Open
9. Click  Edit	
10. Select the Status	In Review
11. Click the <b>10</b> link in Item List	
12. Click Edit in Claim Item Details	
Perform the following in the Claim Item Details Section: 13. Select Expense Catalog 14. Select Expense Group 15. Select Expense Type 16. Eligible Amount 17. Authorized Amount	SOMS Expense Types SOMS Modified Group codes Salaries 10.00 USD 10.00 USD
18. Click  Back	
Perform the following in the Claim Overview Section: 19. Click  Edit 20. Select Status	Claim Approved
What is the Status of Item 10?	
21. Click  Save	
22. What is the system notification?	

## Unit 8 – Grantor Change Request

### Exercise 8.1 – Create/Submit Grantor Change Request Form (External User)

**Scenario Objectives:** You need to create and submit a Grantor change request form.

#### Required Data

Task	Additional Information
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with External User	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>
3. Click <a href="#">Change Request Forms</a> in the Search assignment block	
4. Enter Agreement ID search criteria	[Agreement Number from Exercise 6.1]
5. Click <a href="#">Search</a>	
Perform the following in the Result List Section: 6. Click Change Request Form	[Change Request Form of above Agreement ID]
Confirm the following values in the Basic Information Section are pre-populated and correct: <ul style="list-style-type: none"> <li>Request Date</li> <li>Agreement ID</li> <li>Program ID</li> <li>Grantee ID</li> <li>Agency Name</li> <li>Agreement Description</li> <li>Program Description</li> <li>Grantee Name</li> <li>Contact ID</li> <li>Contact Name</li> </ul>	
Perform the following in the Change Request Information Section: 23. New Valid To	[Current Date + 1 year – 1 Month]

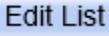
Perform the following in the Agreement Line Item Section for Item 10: 24. New Amount 25. New Valid To	100.00 [Current Date + 1 year – 1 Month]
Perform the following in the Comments Section 26. Comments	Correcting clerical error in original Application
27. Click <input checked="" type="checkbox"/> I agree	
28. Enter First Name/Middle Initial/Last Name	[Same as entered in Application in Exercise 5.1]
29. Enter Title or Function	[Same as entered in Application in Exercise 5.1]
30. Enter Email Address	[Same as entered in Application in Exercise 5.1]
31. Enter Phone Number/Fax Number	[Same as entered in Application in Exercise 5.1]
32. Click <input type="button" value="Check"/>	
33. Use the right vertical scroll bar to scroll to the top of the form	
Are any error messages returned?	
34. Click <input checked="" type="checkbox"/> Please check the box if you want to finally submit	
35. Click <input type="button" value="Submit"/>	
36. What message is displayed?	
37. What is the Change Request number?	

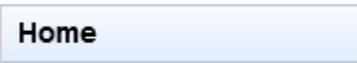
## Exercise 8.2 – Process Grantor Change Request Forms (Analyst)

**Scenario Objectives:** You need to process a Grantor change request form.

### Required Data

Task	Additional Information
Initial Screen	Employee Overview – State of Mississippi – MAGIC Portal
1. Click <a href="#">e-Grants Application</a>	
2. Click the business role link associated with Analyst	<i>Note: After go-live, you will be automatically logged in with your designated business role.</i>

3. Click <a href="#">Change Requests</a> in the Search assignment block	
4. Enter Agreement ID search criteria	[Agreement Number from Exercise 6.1]
5. Click 	
Perform the following in the Result List Section: What is the Status of the Change Request?	
6. Click Change Request ID	[Change Request ID from previous exercise]
Perform the following in the Change Request Overview Section:	
7. Click 	
8. Select Status	Open
9. Select Status	In Review
10. Click 	
Perform the following in the Partners Section:	
11. Click 	
12. Click 	
Perform the following in the new line item row:	
13. Select Partner Function	Project Director
14. Click  in the Name field	
15. Enter the Last Name field	Harkins
16. Click 	
17. Select Name	Keith Harkins
Perform the following in the new line item row:	
18. Select Partner Function	Authorizing official
19. Click  in the Name field	
20. Enter the Last Name field	Patel
21. Click 	
22. Select Name	Jhanvi Patel
23. Click 	
24. What is the system notification?	
25. Click  in Change Request Overview	
26. Select Status	Change Request Approved
27. Click 	
28. Execute navigation bar menu path:	Agreements → Agreements

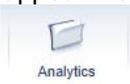
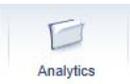
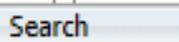
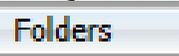
29. Enter Agreement ID criteria	[Agreement Number from Exercise 6.1]
30. Click 	
31. Click Agreement ID	[Agreement Number from Exercise 6.1]
Review the following in the Agreement Overview Section: What is the new Authorized Amount? What is the new End Date? Do these values reflect the Change Request submission?	
32. Click 	

## Unit 9 – Grantor Case Management and Reporting

### Exercise 9.1 – Display BI Report

**Scenario Objectives:** You need to create and submit a Grantor change request form.

#### Required Data

Task	Additional Information
<b>Initial Screen</b>	<b>Employee Overview – State of Mississippi – MAGIC Portal</b>
1. If an initial BI error flashes, it will disappear in a second.	This may appear the initial time you access the  Analytics tab.
2. Click click the  Analytics tab to launch the BI Launchpad.	<b>Note: This will launch in a new window. The MAGIC Portal is still open.</b>
3. Select the  Folders tab on the Navigation Panel to expand the folders.	<b>Note: You may have to click the  Search tab then  Folders tab again to expand the folders.</b>
4. If the Panel to the right of the folders is blank, right mouse click and click “Refresh” to display the available reports list.	

<p>5. Double-Click on the folder  Grantor and the available BI Reports will be listed.</p>	
<p>6. Double-click the desired report.</p>	<p><b><i>Note: you may be asked to click “OK” to verify the fields in the report or “Run Query” based on the report selected.</i></b></p>
<p>7. Click the  to return to the MAGIC Portal Screen.</p>	